

Company Fortune 50, 100,000+ employees

Revenue Over \$50 Billion

Industries Household Goods, Cleaning, Personal Care

Geography Global, based in United States

Veeva Solution QualityOne for Document Control

The Problem

- Inconsistent handling of critical quality and compliance documentation across manufacturing sites puts compliance at risk.
- Attempted to address problem with multiple combinations of systems and manual processes over the years, without sufficient success.

The Opportunity

- Digital quality group ready to retire its patchwork of document management software, SharePoint, and paper for managing controlled quality documents.
- Sought a modern, secure document control solution to unify the management of SOPs, policies, and work instructions across manufacturing sites.

The Solution

- Selected Veeva QualityOne's document control solution to become its single source of truth for critical quality content at key manufacturing sites.
- Personalized users' experience - now users can quickly navigate to the documents they need to do their jobs and keep manufacturing lines running smoothly.
- During pilot phase roughly 300 application teams carried out computer system validation (CSV) remediation activity, a formerly challenging operations area.
- Working closely with Veeva Services, the digital quality group is creating a consistent, compliant, and audit-ready environment for this company's sensitive quality manufacturing documents and activities at key sites.

Let us show you what modern document control solution looks like. Give us your most challenging problem and we'll show you how Veeva can make a difference. **Contact us.**