

Company Size 250 employees

Ownership Wholly-owned subsidiary of Top 5 CPG company

Product Areas Vitamin, mineral, and herbal supplements

Geography Northeast United States and Canada

Veeva Solution Vault QualityOne for QMS and Doc Control

The Problem

- Became wholly owned subsidiary of a Top 5 CPG company several years prior. This acquisition came with new reporting and audit requirements for quality team.
- Existing quality systems and content management tools were mostly paper-based or disconnected on-premise software.
- Increasingly difficult to manage quality processes and documents efficiently, adhere to new requirements, and stay compliant.

The Opportunity

- The quality team sought an easy-to-use, modern, unified QMS and document management solution that would lead to increased efficiency, traceability, and compliance.
- The new system also needed to integrate with its parent company's existing quality system.

The Solution

- This company selected and deployed the full QualityOne application across the entire quality organization.
- Key functionality supported in this company's application include document control for SOPs, policies, and work instructions, as well as full QMS capabilities to manage processes such as complaint handling, CAPAs, deviations, audits, supplier management, and change controls.

Let us show you what modern, unified QMS and document control solution looks like. Give us your most challenging problem and we'll show you how Veeva can make a difference.

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